HERMANSON ORTHODONTICS OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

HERMANSON ORTHODONTICS COMPLIES WITH APPLICABLE FEDERAL CIVIL RIGHTS LAWS AND DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, AGE, DISABILITY, OR SEX.

HERMANSON ORTHODONTICS DOES NOT EXCLUDE PEOPLE OR TREAT THEM DIFFERENTLY BECAUSE OF RACE, COLOR, NATIONAL ORIGIN, AGE, DISABILITY, OR SEX.

HERMANSON ORTHODONTICS:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Dr. John Hermanson.

If you believe that Hermanson Orthodontics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dr. John Hermanson 233 N 13th Street, Marshalltown, IA 50158 Phone: (641) 752-6458 Fax: (641) 752-5934 Email: <u>info@hermansonortho.com</u>

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dr. John Hermanson is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201 Toll Free: 1-800-868-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html